

Protecting Your Privacy at Russ & Company HVAC

Privacy Policy

Introduction

Welcome to Russ & Company HVAC. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website. By accessing our website, you agree to the terms of this Privacy Policy.

Information We Collect

Personal Information

We may collect personal information that you voluntarily provide to us when you:

- Request services or information from us
- Contact us through forms on our website
- Subscribe to our newsletters or updates

This personal information may include your name, email address, phone number, and any other details you provide.

Non-Personal Information

We may also collect non-personal information automatically when you visit our website, such as:

- Your IP address
- Browser type and version
- Pages you visit on our website
- Time and date of your visit
- Referring website addresses

How We Use Your Information

Russ & Company HVAC uses the information we collect for various purposes, including:

- Providing and managing our services
- Improving our website and services
- Responding to your inquiries and requests
- Sending you newsletters or promotional materials if you have opted in
- Complying with legal obligations

Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

- Service providers who assist us in operating our website or conducting our business
- Law enforcement or regulatory authorities if required by law

Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your experience. You have the option to accept or decline cookies. If you choose to decline cookies, you may not be able to fully experience the interactive features of our website.

Data Security

We take reasonable steps to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is 100% secure.

Your Privacy Rights

Depending on your location, you may have certain rights regarding your personal information, such as:

- Accessing the personal information we hold about you
- Requesting corrections or updates to your information
- Requesting the deletion of your personal information
- Objecting to the processing of your information

To exercise these rights, please contact us using the information provided below.

Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of any third-party sites you visit.

Changes to This Privacy Policy

Russ & Company HVAC reserves the right to update this Privacy Policy at any time. We will notify you of any changes by posting the new Privacy Policy on this page. Your continued use of our website following the posting of changes constitutes your acceptance of such changes.

Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Russ & Company HVAC

Email: russ.co.hvac@gmail.com

Phone: (980) 454-9383

Thank you for choosing Russ & Company HVAC. We value your trust and are committed to protecting your privacy.